



KONICA MINOLTA

News Release

FOR IMMEDIATE RELEASE

KONICA MINOLTA BUSINESS SOLUTIONS U.S.A. HONORS KONICA MINOLTA ALBIN OF WIXOM, MICHIGAN WITH A 2007 PRO-TECH SERVICE AWARD FOR SERVICE EXCELLENCE

RAMSEY, NJ and WIXOM, MI- March 13, 2007 – Konica Minolta Business Solutions U.S.A., Inc. (Konica Minolta) today announced that Konica Minolta Albin of Wixom, MI has been honored with a 2007 Pro-Tech Service Award. The Pro-Tech Service Award recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction.

“Providing excellent service has become increasingly important in our industry. Konica Minolta is committed to assuring the highest performance standards across our organization,” said James Ingrassia, vice president, solutions support and development, Konica Minolta Business Solutions U.S.A., Inc. “The Pro-Tech Service Award represents Konica Minolta’s gold standard for service competence and proficiency. There is no higher honor for a Konica Minolta dealer and Konica Minolta Albin should be very proud of its achievement.”

A 3-time Pro-Tech Service Award winner, the Konica Minolta Albin Service Team, headed by Greg Yauch, VP Technical Operations, is dedicated to delivering professional, reliable service and maximum performance for Konica Minolta’s award-winning bizhub™ products. To attain the Pro-Tech standard, each element of Konica Minolta Albin’s operation was evaluated and measured, including its: management skills, inventory control systems, technical expertise, dispatch systems and customer satisfaction ratings.

“The Pro-Tech Service Award is a mark of distinction that we are proud to showcase. It symbolizes our commitment to offering the best business practices and the best in service. It certifies to our customer base that we have the skills, people and systems to keep their Konica Minolta equipment operating at the highest level of productivity. It shows to our customers that they can depend on us,” said Greg Yauch, Konica Minolta Albin.

About Konica Minolta Albin

Since it was founded, the company originally known as Albin Business Centers has experienced steady and impressive growth while bringing top quality Konica Minolta office equipment, software and service to the Michigan, and now Ohio, market. In 2006, KMA celebrated the move to our corporate headquarters in Wixom, as well as our ever-growing offices in Grand Rapids, Lansing, Saginaw, Ann Arbor, Troy, Monroe and Toledo, Ohio.

About Konica Minolta Business Solutions U.S.A., Inc.

Konica Minolta Business Solutions U.S.A., Inc., offers a broad range of multifunctional digital imaging solutions inspired by its bizhub brand of powerful solutions that serve as the central resource for document scanning, in-house printing, copying, faxing and electronic archiving and distribution. From high-quality color and monochrome bizhub systems for workgroups and small offices, to advanced high-volume bizhub PRO™ production printing systems for large corporations and print-for-pay services, Konica Minolta is leading the industry toward integrated, networked hardware/software solutions that are more simple, reliable, and cost-

effective. Complementing its bizhub solutions, Konica Minolta also offers desktop laser printers, microform digital imaging systems, wide-format printers and scanning systems for specialized applications.

Headquartered in Ramsey, New Jersey, Konica Minolta delivers expert professional services and experienced, responsive client support, in addition to the world-class service provided through its extensive network of direct sales offices, authorized dealers, resellers and distribution partners in the United States, Canada, Mexico, Central America and South America. For more information, please visit Konica Minolta at www.kmbs.konicaminolta.us.

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